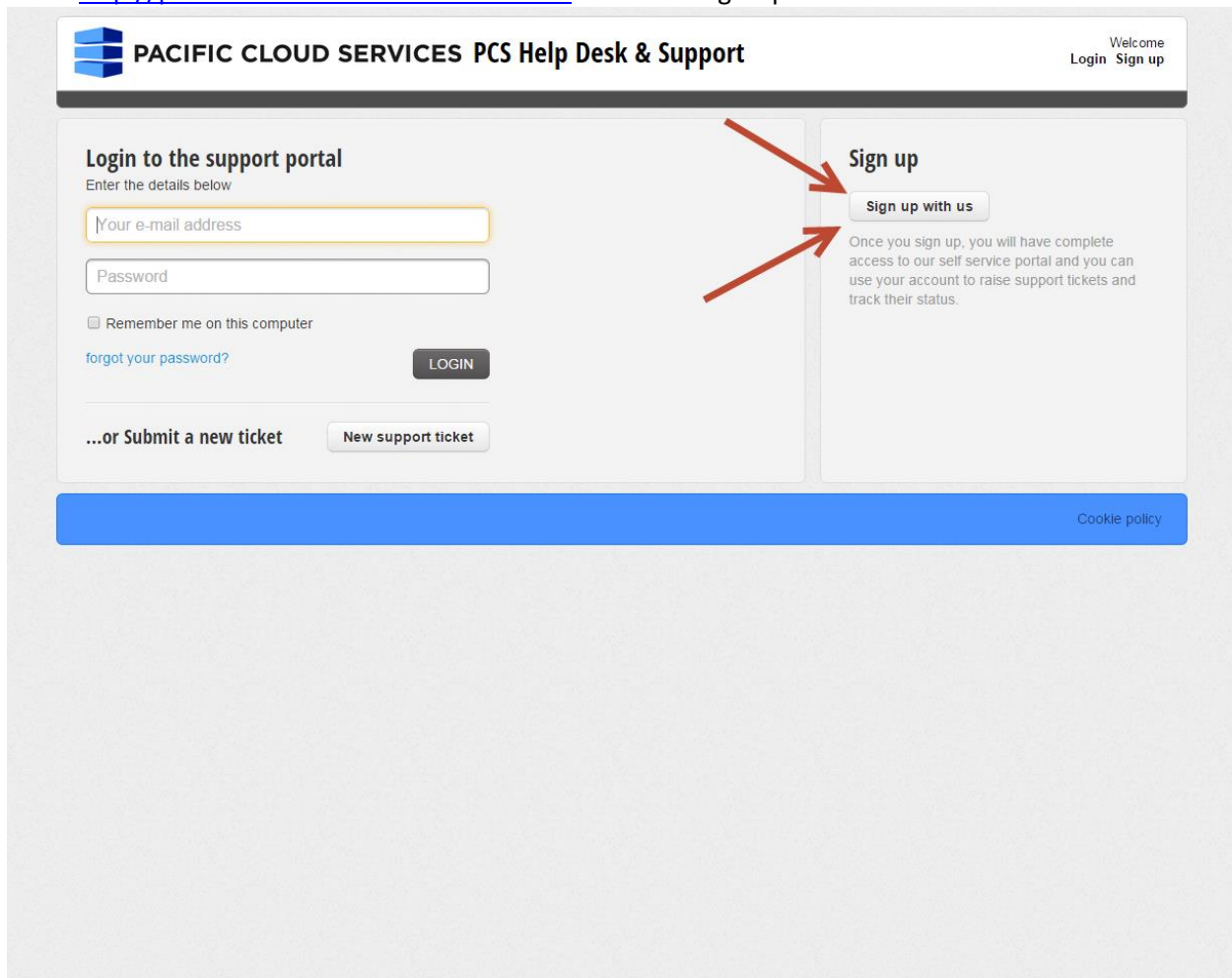


HOWTO – Self-Register

Follow these steps to Self-Register

Go to <http://pacificcloudservices.freshdesk.com> and click “Sign Up With Us”.



Enter your name, your company email address and the security code, then click “Register”

The screenshot shows a web registration form for Pacific Cloud Services. The page header includes the company logo and name, "PACIFIC CLOUD SERVICES PCS Help Desk & Support", and navigation links for "Welcome", "Login", and "Sign up". The main content area is titled "Sign up for your PCS Help Desk & Support account" and contains the following fields and elements:

- Full Name ***: A text input field containing "Test Michael".
- Email ***: A text input field containing "mhuss@pacificcloudservices.com".
- Security Code**: A CAPTCHA interface showing a digital display with the number "10548" and a corresponding input field containing "10548". To the right of the input field is a "no CAPTCHA" logo.
- Privacy & Terms**: A small link below the security code input field.
- Buttons**: "Register" and "Cancel" buttons at the bottom of the form.

A blue bar at the bottom right of the page contains a "Cookie policy" link.

You will receive an email that looks similar to this. Click the link to confirm your registration and activate your account

Hi Test Michael,

A new PCS Help Desk & Support account has been created for you.

Click the url below to activate your account and select a password!

<http://support.pacificcloudservices.com/register/NcY4hT6MiRftfxR2QXlk>

If the above URL does not work try copying and pasting it into your browser. If you continue to have problems, please feel free to contact us.

Regards,
PCS Help Desk & Support

Create your password and click “Activate & Log in”

The screenshot shows a web page for account activation. At the top left is the Pacific Cloud Services logo and the text "PACIFIC CLOUD SERVICES PCS Help Desk & Support". At the top right are links for "Welcome", "Login", and "Sign up". The main content area is titled "Activate your account" and shows the email "huss.michael@yahoo.com". There are three input fields: "Full Name *" with the value "Test Michael", "Create a Password *" with masked characters "....", and "Retype Password *" with masked characters "....". Below these fields is a button labeled "Activate & Log in". At the bottom right of the page is a blue bar with a "Cookie policy" link.

You have successfully registered when you see this page and are now able to enter support tickets!

The screenshot displays the Pacific Cloud Services PCS Help Desk & Support interface. At the top left is the logo and the title "PACIFIC CLOUD SERVICES PCS Help Desk & Support". On the top right, it says "Welcome Test Michael" with links for "Edit profile" and "Sign out". Below this is a navigation bar with "Home", "Solutions", "Forums", and "Tickets" tabs. A search bar is present with the text "How can we help you today?" and a "SEARCH" button. To the right of the search bar are two buttons: "+ New support ticket" and "Check ticket status". A green notification bar states "Your account has been activated." Below this are two main content areas: "Knowledge base" on the left and "Community forums" on the right. The "Community forums" section indicates "No forum topic yet" and provides a link to "Start a new topic?".